GOVERNMENT OF NAGALAND
NAGALAND HEALTH PROTECTION SOCIETY
DEPARTMENT OF HEALTH AND FAMILY WELFARE
NAGALAND: KOHIMA

No: DHFW-8/AB-PMJAY/FC 1-0/2019/762   Kohima, Dated 29th ..... November, 2023

ORDER

Further to and in partial modification of the Order No. DHFW-8/AB-NHPM/03/2018/13205-206 dated 17th Feb 2020 on mandatory biometric authorisation in all Private Hospitals (Annexure 3), Aadhaar Based biometric authentication in TMS during registration and discharge shall be mandatory in all empanelled hospitals (Private and Public) under AB PM-JAY with immediate effect.

However, in cases where biometric authentication fails for even for genuine beneficiaries, it is mandatory for hospitals to upload the "Aadhaar Failure Declaration Form" (Annexure 2) at the time of registration. Detailed workflow for aadhaar based biometric authentication and procedure for failed biometric authentication cases is enclosed in Annexure 1.

No preauthorization request or claims shall be processed unless the beneficiary patient is Aadhaar bio-authenticated or valid justification is provided in the system through the "Aadhaar Failure Declaration Form".
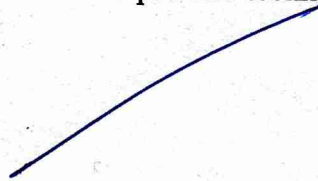
(THAVASEELAN K) IAS
CEO, Nagaland Health Protection Society

No: DHFW-8/AB-PMJAY/FC 1-0/2019   Kohima, Dated 29th ..... November 2023

Copy to:
1. The Deputy Commissioner & Chairman of District Implementation Unit of all Districts
2. The Chief Medical Officer / District Nodal Officer (AB-PM-JAY) of all Districts for information
3. The In-charge of all Empanelled Hospitals under AB PM-JAY for information and necessary action
4. The Paramount TPA for instructing the District Coordinators to provide technical support to the Hospitals
5. Office Copy.

(THAVASEELAN K) IAS
CEO, Nagaland Health Protection Society

Annexure 1: Workflow for Bio-auth process and procedure to be followed for bio-auth failure cases

Mandatory bio- authentication of the beneficiaries at the time of registration has been deployed in Transaction Management System (TMS) by the Nation Health Authority on 13th April 2022 in One TMS.

1. At the time of registration, the TMS application will prompt two options
   a. Face Authentication and
   b. Fingerprint Authentication
   c. Verification via OTP features has been disabled in all process.

2. As part of the new process a patient whose bio – auth verification fails at the time of registration after 3 unsuccessful fingerprint authentication, should utilize the following option to authenticate and register the patient in TMS.
   a. The hospital is required to download the declaration form in TMS by clicking on the (Aadhaar failure declaration) and upload a scanned copy of the format duly filled up and signed by competent authority (Head of the Hospital / MS) in the system.
   b. Secondly the hospital also needs to upload the patient photo at the time of failed bio – metrics.

Standard declaration
form

I Shri/Smt_____, Head of the Hospital/Medical Superintendent(MS)
working in_____(Hospital Name) hereby authenticate the fact
that
aadhaar   authentication   for   Shri/Smt_____   Son/daughter
         of
Shri_____having AB PM-JAY id_____could
notbe undertaken due to

- o   Emergency situation.
- o   Technical error

Signature

(Stamp of Hospital)

GOVERNMENT OF NAGALAND
DIRECTORATE OF HEALTH & FAMILY WELFARE
STATE HEALTH AGENCY (AB-PMJAY)
NAGALAND: KOHIMA

DHFW-8/ AB-NHPM/03/2018/ 132 05- 20 6   Dated Kohima the .17...th Feb 2020

To,

1. All Chief Medical Officers,
   Dimapur/ Kiphire/ Kohima/ Longleng/ Mokokchung/ Mon/ Peren/ Phek/ Tuensang/
   Wokha/ Zunheboto.
2. All Private EHCP, ...

Sub: **Mandatory Bio-metric Authorization.**

Sir/ Madam,

      I am directed to convey that Bio-metric authorization will be mandatory in all private hospitals at the time of admission and discharge of the beneficiary from 17th Feb 2020. As part of the new process, a patient whose Bio-metrics has failed during registration should utilize one of the following options to authenticate and register himself.

- Biometrics of the Aadhaar verified family member
- OTP on BIS Registered Phone (in case the Mobile is linked to more than one family, this option would not be displayed)
- OTP on TMS Mobile mentioned in Communication Address (in case the Mobile is linked to more than one family, this option would not be displayed)

      A single attempt would be provided for the three alternatives, following which the user would be marked as 'Non-Aadhaar Verified'. The system will keep the Bio Auth open until the patient is discharged for him to provide his biometrics. The same process has to be followed during the discharge of the patient.

      Reports would be generated for hospitals having more than 5% of Non-Bio Auth registrations.

      Please note that SHA has been provided with the feature "Notification Master" to push important notifications, messages and circulars to make the hospitals aware of the new feature.

Note - Please find attached the Anti-Fraud Advisory No. 13 & 14, Communication module-SHA and Bio Auth functionality manual for your reference.

Yours faithfully,

(DR. KIKA LONGKUMER)
State Nodal Officer (AB-PMJAY)
Directorate of Health & Family Welfare
Nagaland: Kohima.