

**GOVERNMENT OF NAGALAND**  
**NAGALAND HEALTH PROTECTION SOCIETY**  
**DEPARTMENT OF HEALTH & FAMILY WELFARE**  
**NAGALAND : KOHIMA**

NO. NHPS/09/265/2024/1042

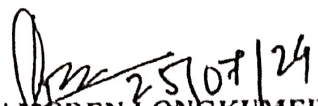
Dated Kohima, the 26<sup>th</sup> July 2024

**Order**

In order to streamline to disable the PMJAY and CMHIS card due to various reasons, the operators/beneficiaries are directed to email at [card.support@cmhis.nagaland.gov.in](mailto:card.support@cmhis.nagaland.gov.in) with proper reasons to disable and attach relevant information against the reason given in the table below.

PMJAY Card disable request		
SI No	Reason to disable PMJAY card	Required information to be attach
1	To disable PMJAY card due to Eligible under GE/GP or any other scheme	a) PMJAY Card b) Aadhar card c) CMHIS Family ID or Name of the scheme eligible
2	To recollect ekyc as Aadhar card was updated	a) PMJAY Card b) updated Aadhar card c) Family ID
3	PMJAY Card is not accepting in TMS	a) PMJAY Card b) Aadhar card c) Screenshot the message popup in TMS portal
CMHIS Card disable request		
SI No	Reason to disable CMHIS card	Required information to be attach
1	To recollect ekyc due to Gender wrongly entered in CMHIS database	a) CMHIS Card b) Aadhar card c) Screenshot of CMHIS dashboard showing correct Gender
2	To recollect ekyc as Aadhar card was updated	a) CMHIS Card b) updated Aadhar card c) Family ID
3	To recollect ekyc due to DoB wrongly entered in CMHIS database	a) CMHIS Card b) Aadhar card c) Screenshot of CMHIS dashboard showing correct DoB
4	To recollect ekyc due to eKYC wrongly collected	a) CMHIS Card b) Aadhar card c) screenshot of both CMHIS dashboard and Family ID
5	To recollect ekyc due to name was corrected in CMHIS database	a) CMHIS Card b) Aadhar card c) screenshot of both CMHIS dashboard and Family ID
6	To recollect ekyc due to CMHIS Card is not accepting in TMS	a) CMHIS Card b) Aadhar card c) Screenshot the message popup in TMS portal
7	To recollect eKYC due to newly appointed allotted new PIMS	a) CMHIS Card b) Aadhar card c) Family ID both old & new
8	To recollect ekyc due to wrong live photo	a) CMHIS Card b) Aadhar card c) Family ID

Please note that failing to comply with the given instructions above, disable card request will not be entertained.

  
(DR KIKAMIREN LONGKUMER)  
Jt. CEO, Nagaland Health Protection Society