

**GOVERNMENT OF NAGALAND
DEPARTMENT OF HEALTH AND FAMILY WELFARE
NAGALAND HEALTH PROTECTION SOCIETY
NAGALAND:: KOHIMA**

No: NHPS/TMS-TAT/2024/1135

Kohima, Dated, 23rd October 2024

OFFICE MEMORANDUM

Subject: Placement of Pradhan Mantri Arogya Mitra (PMAM) at Empanelled Health Care Providers

As per the agreement signed between NHPS (SHA) and Empanelled Health Care Providers (EHCPs), the EHCPs are responsible to provide adequate Pradhan Mantri Arogya Mitras (PMAMs) for proper documentation & timely processing of claims in conformity with the specified Turn-Around Time (TAT). Further, the placement of PMAMs will be determined by the average case load per day and in accordance with NHA guidelines, the requirement of PMAMs is outlined below:

1. 0-10 cases : 1 PMAM
2. 10-20 cases : 2 PMAMs
3. 20-30 cases : 3 PMAMs
4. 30-40 cases : 4 PMAMs

In continuation of O.M. DHFW-8/AB-PMJSY/FC1-0/2019/664 dated 11th September 2023, all EHCPs are hereby advised to ensure sufficient manpower for the processing of claims, facilitating timely settlement within the designated timelines. Please note that shortages in manpower and increased workload will not be considered valid justifications for any delays in pre-authorization, enhancements, or claim settlements.


23/10

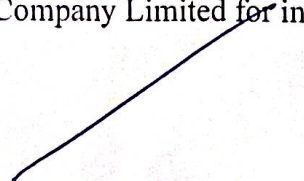
(THAVASEELAN K) IAS
CEO, Nagaland Health Protection Society

No: NHPS/TMS-TAT/2024/

Kohima, Dated, ___ October 2024

Copy to:

1. The Commissioner and Secretary to the Government of Nagaland, Health and Family Welfare Department, Kohima for kind information.
2. The Principal Director, Directorate of Health & Family Welfare, Nagaland, Kohima for kind information.
3. The Chief Medical Officer of all Districts, Nagaland, for kind information
4. The Manager, Future Generali India Insurance Company Limited for information
5. All EHCPs
6. Office Copy


(THAVASEELAN K) IAS
CEO, Nagaland Health Protection Society