

**GOVERNMENT OF NAGALAND
NAGALAND HEALTH PROTECTION SOCIETY
HEALTH AND FAMILY WELFARE DEPARTMENT
NAGALAND:: KOHIMA**

No. DHFW-8/SHA-PCCN/2021/756

Dated Kohima the 22nd November 2023

NOTIFICATION

Sub: Grievance Level 1 Support for PM-JAY CMHIS Beneficiaries

AB-PMJAY CMHIS is a fully cashless scheme for all hospitalized treatment including surgical, medical and identified daycare procedures as listed out in the HBP, except for treatment that falls under the exclusion Policy.

In this regard, all Empanelled Health Care Providers (EHCPs) are requested to kindly direct beneficiaries to the SHA helpline for any issues technical or otherwise, including out of pocket expenditure due to room upgrade, implant upgrade etc., in order to minimize miscommunication /misunderstanding about the scheme.

Helpline numbers-1) 8880515011
2) 8880515012
3) 8880515013
4) 8880515014

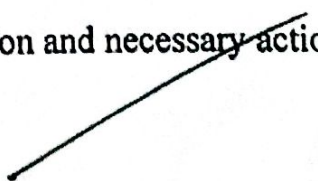

(THAVASEELAN K) IAS
CEO, Nagaland Health Protection Society

No. DHFW-8/SHA-PCCN/2021/756

Dated Kohima, the 22nd November 2023

Copy to:

1. The Commissioner and Secretary to the Government of Nagaland, Health and Family Welfare Department for kind information.
2. The Principal Director, Directorate of Health & Family Welfare, Kohima, Nagaland for kind information
3. The Chief Medical Officer (AB-PM-JAY CMHIS) /Medical Superintendent of all Districts for kind information and necessary action.
4. To all EHCPs, for information and necessary action.
5. The Paramount TPA, Dimapur for kind information and necessary action .
6. Office Copy


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