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**GOVERNMENT OF NAGALAND
NAGALAND HEALTH PROTECTION SOCIETY
DEPARTMENT OF HEALTH AND FAMILY WELFARE
NAGALAND :: KOHIMA**

No: DHFW-8/PM-NHPM/3-0/2018(Pt)/780

Dated, Kohima the 20th Oct 2023

To,

The Commissioner and Secretary to Government of Nagaland
Department of Health and Family Welfare
Nagaland, Kohima

Sub: Empanelment Guidelines/Criteria for hospitals outside Nagaland under CMHIS.

Sir,

The Chief Minister Health Insurance Scheme (CMHIS) envisages to provide health insurance cover to the beneficiaries through an effective network of empanelled hospitals. While maintaining a large network of hospitals in all the regions to promote accessibility, it is imperative to put in place preventive measures to check malpractices, frauds etc by the hospitals, as integrity violations in health insurance programmes are potentially high globally. Further, hospital audits for investigation of triggered frauds and grievances are resource intensive.

Presently, Hospitals are empaneled based on the prescribed criteria (infrastructure, manpower, amenities etc) of the Guidelines of National Health Authority (NHA), wherein the requirement of Quality Accreditations is optional.

Quality Accreditations not only improves patient satisfaction and safety but also promotes ethical practices, transparency and accountability by ensuring conformity and continued compliance with the Standards of the Certification/Accreditation boards such as National Accreditation Board for Hospitals & Healthcare Providers (NABH), National Accreditation Board for Testing and Calibration Laboratories (NABL) and Joint Commission International (JCI), etc.

In order to have an effective monitoring structure in place, it is important to have a manageable number of empanelled hospitals under the Scheme. This will ease the operation aspects of managing IT related issues, capacity building, monitoring and evaluation of the empanelled hospital and other operational concerns which are a constant challenge.

Therefore, in view of the above situations, the following criteria may be included in the existing Guideline for empanelment of Hospitals outside the State under CMHIS:

1. Any hospital outside the State interested to empanel must be Full NABH or JCI accredited. In case of laboratories, it must be NABL accredited.
2. Hospitals which are frequented by patients from the State to be given priority for empanelment.

It is therefore proposed that the Government may consider approval of the above two criteria for empanelment of hospitals outside the state under CMHIS, in addition to the empanelment guidelines issued by the NHA/SHA as given in Annexure 1.

Yours' faithfully,


(DR KIKALONGKUMER)
JI C/O & SNO
Nagaland Health Protection Society

Existing Guideline for hospital empanelment Under CMIIS

1. Building & Infrastructure

- a. Building Plan Approval
- b. Fire Department Clearance Certificate
- c. Pollution Control Board Certificate
- d. Lift Licence
- e. Fully equipped and engaged in providing Medical and Surgical services, commensurate to the scope of service/ available specialties and number of beds.
- f. 24 hours emergency services
- g. Fully equipped Operation Theatre
- h. Fully equipped Intensive Care Unit.
- i. IT Hardware requirements

2. Registrations & Certification

- a. Occupancy Certificate
- b. Opium Licence
- c. Hospital Registration Certificate
- d. State Medical Council/Association Registration
- e. Morphine Licence
- f. PCPNDT Act Registration
- g. Surgical Spirit Licence
- h. Bio-Medical Waste Management
- i. AERB NA
- j. TLD Badge
- k. NABH/NQAS Accreditation Certificate (optional)

3. Services

- a. Pharmacy Licence/Tie up/ self - declaration
- b. Blood bank licence/ Tie up letter/ self declaration
- c. Ambulance Registration Certificate/Tie-up Letter/ self - declaration

4. Man Power Details

- a. Doctor Name against each specialty selected
- b. Highest Qualification
- c. Doctor Registration Certificate

5. Hospital Facility Registry ID under ABDM


 (DR KIKAL LONGKUMER)
 Jt CEO & SNO
 Nagaland Health Protection Society